



ACCESSIBILITY STATEMENT

BTicino S.p.a. is committed to making its **BTicino - Door Entry for HOMETOUCH** app accessible, in accordance with the Law January 9, 2024, n. 4.

This accessibility statement applies to *mobile app*

BTicino - Door Entry for HOMETOUCH (for iOS)

Compliance status

Partially compliant

This mobile app is partially compliant with Appendix A of the UNI CEI EN 301549 standard due to the non-compliances listed below.

Non-accessible content

The content listed below is non-accessible for the following reasons:

non-compliance with the Law January 9, 2024, n. 4)

- Presence of invisible elements that are visible to assistive technologies (with consequences that may impact the sequencing of the content offered).
- Incorrect color contrasts between text content and its background.
- Incorrect use of colors, impacting the understanding of their use by users with color-related visual impairments.
- Horizontal (landscape) orientation not available.
- Text resizing not fully usable. (There are overlaps between text and related graphic content, preventing proper reading.)
- Problems with proper focus and display of content when navigating with the keyboard.
- Accidental input using the pointer cannot be guaranteed to be prevented.
- Inadequate instructions and labels for correct use of input fields (with content related to input errors).
- Difficulty in correctly perceiving error messages (for example, in the case of incorrectly populated input fields).



Preparation of this accessibility statement

This statement was prepared on *October 10, 2025*.

The information in this statement was obtained *from a third-party assessment*.

Feedback and contact information

To report cases of non-compliance or to request information and content that are excluded from the scope of the Accessibility Directive, you can use the following link:

[Contact Us | BTicino International](#)

Enforcement procedure - How to send reports to AgID

If the response is unsatisfactory or there is no response, the interested party may submit a report within thirty days of the notification or request using the method indicated on the AgID institutional website.

About *mobile app*

Mobile app release date: *21 July 2025*

CMS used for the *mobile app*: *Native app for Android and iOS, not CMS-based*

Usability test were performed: *Yes*

The mobile application is designed for the following operating systems: *iOS*